

TAB 55

From: /O=DELL/OU=AUSTIN/CN=RECIPIENTS/CN=DUANE_APARO
Sent: Friday December 10, 2004 10:24 AM
To: DiLullo, Jeff
Cc: Wilson, William; Hutten, James
Subject: Central States Funds
Attachments: FW: Follow-up call to Gx270 discussion; CENTRAL STATES FUNDS Analysis.xls

Jeff,

Dawn is saying she has an urgent situation on this customer and demanding that CE get involved and help resolve. We will do everything to make ourselves available for those customers that are the exception, but I do not see that in this case. Need to know why we informed this customer of the GX270 motherboard issue while they have only had 2 failures and are at 1.1% FIR. This clearly does not match any of the PFR criteria. The customer has the Maxtor issue and Dell is addressing those concerns, but the real issue started when someone informed the customer that their motherboards needed to be replaced. We have provided all the data (approved thru Dell Legal) to explain the capacitor issue. I am not understanding the urgency here and why this is not being handled by Dawn and the Acct Team. We have agreed to be on this call today, but need a plan on how we will avoid these emergencies in the future.

thx,

Duane

Duane Aparo

PG Customer Experience

(512) 723-7279

	A	B	C	D	E
1	Ship Date Period	GX270 Install Base	Cumm Install Base	Hits/Dispatches	FIR
2	Sep-03	1	1		0.00%
3	Oct-03	85	86		0.00%
4	Nov-03	2	88		0.00%
5	Dec-03		88		0.00%
6	Jan-04	89	177	2	1.13%
7	Feb-04		177		0.00%
8	Mar-04		177	2	1.13%
9	Apr-04	2	179	3	1.68%
10	May-04	69	248	2	0.81%
11	Jun-04		248	2	0.81%
12	Jul-04		248	91	36.69%
13	Aug-04		248	1	0.40%
14	Sep-04		248	3	1.21%
15	Oct-04		248	2	0.81%
16	Nov-04		248		0.00%
17		248		108	
18			w/o HD	17	
19					
20					
21					
22					
23					
24					
25					
26					
27	177 possible affected MB				
28	2 MB failures	1.1% failure rate			

	A	B	C
1			
2			
3	Count of Service Tag Number	Product Description	
4	Ship Date Period	OptiPlex GX270	Grand Total
5	Sep-03	1	1
6	Oct-03	85	85
7	Nov-03	2	2
8	Jan-04	89	89
9	Apr-04	2	2
10	May-04	69	69
11	Grand Total	248	248

	A	B	C	D	E	F	G
1	Service Tag Number	Customer Number	Link Number	Original Order Number	PO	Company Name	Contact
2	11P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
3	14L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
4	16L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
5	18P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
6	1CP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
7	1FL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	Jeff Orrender
8	1GL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
9	1HL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
10	20P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
11	22P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
12	23L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
13	24L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
14	24P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
15	26P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
16	2BP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
17	32L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
18	33L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
19	35P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
20	3CP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
21	45L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
22	46L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
23	46P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
24	47P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
25	49P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
26	4HL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
27	50P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
28	53L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
29	54L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
30	55L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
31	56L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
32	58P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
33	5GL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
34	62L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	ORRENDER JEFF
35	69P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
36	6BP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
37	6FL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
38	6HL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
39	70P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
40	71P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
41	72P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
42	73L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
43	74L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
44	74P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
45	76L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
46	78P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	jeff orrender
47	83L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
48	94L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO

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	Q
1	Ship Date Period
2	Oct-03
3	Oct-03
4	Oct-03
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6	Oct-03
7	Oct-03
8	Oct-03
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47	Oct-03
48	Oct-03

	A	B	C	D	E	F	G
49	95L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
50	97P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
51	B2L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
52	B3P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
53	B5P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
54	B9P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	Jeff Orrender
55	BBP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
56	BFL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
57	C0P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
58	C5L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
59	C6P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
60	C8P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
61	D2L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
62	D3L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
63	D4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
64	D7P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
65	D9P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
66	DGL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
67	DHL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
68	F1P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
69	F2P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
70	F3P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
71	F5L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
72	F5P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
73	G3L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
74	G4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
75	G4P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
76	GBP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
77	H3L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
78	H4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
79	H5L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
80	H6P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
81	H7P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	jeff orrender
82	H8P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
83	HHL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
84	J2L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
85	J4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
86	JNN9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO
87	14FKQ31	673019	673019	519906151	1660	CENTRAL STATES FUNDS	
88	DH23R31	673019	673019	526913273	1662	CENTRAL STATES HEALTH AND	
89	1MY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
90	1NY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
91	1QY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
92	1TS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
93	1XS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
94	2RY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
95	2VS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
96	2WS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	

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96	Jan-04

	A	B	C	D	E	F	G
97	2YS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
98	3NY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
99	3PY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
100	3QY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
101	3SY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
102	3TS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
103	3TY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	Jeff Orrender
104	3VS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
105	3XS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
106	4MY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
107	4RY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	ORRENDER JEFF
108	4SY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
109	4TY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
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113	5MY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
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122	7PY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
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124	7RY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
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127	7WS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
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129	8SY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
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136	9SS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
137	9SY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
138	9TS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
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140	9WY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
141	9NY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
142	9PY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
143	9TY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
144	9WS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	

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143	Jan-04
144	Jan-04

	A	B	C	D	E	F	G
145	BXS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
146	CQY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
147	CSS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
148	CTS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
149	CVS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
150	CWS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
151	DNY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
152	DTS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
153	DTY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
154	DVS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
155	FSS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
156	FSY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
157	FXS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
158	GLY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
159	GMV6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
160	GPY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
161	GRY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
162	GSS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
163	GSY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
164	GTS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
165	GVS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
166	GWS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
167	GXS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
168	HQY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
169	HRV6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
170	HTS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
171	JNY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
172	JQY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
173	JSS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
174	JSY6341	673019	673019	592663331	1684	CENTRAL STATES FUNDS	
175	JVS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
176	JWS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	Jeff Orrender
177	JXS6341	673019	673019	592663802	1684	CENTRAL STATES FUNDS	
178	FYMBP41	673019	673019	714737674	1756	CENTRAL STATES HEALTH AND WELF	
179	GYMBP41	673019	673019	714737823	1756	CENTRAL STATES HEALTH AND WELF	
180	1K9LR41	673019	673019	734496434	1765	CENTRAL STATES FUNDS	
181	269LR41	673019	673019	734496434	1765	CENTRAL STATES FUNDS	
182	7H9LR41	673019	673019	734496434	1765	CENTRAL STATES FUNDS	
183	7J9LR41	673019	673019	734496434	1765	CENTRAL STATES FUNDS	
184	989LR41	673019	673019	734496434	1765	CENTRAL STATES FUNDS	
185	9K9LR41	673019	673019	734496434	1765	CENTRAL STATES FUNDS	
186	JH9LR41	673019	673019	734496434	1765	CENTRAL STATES FUNDS	
187	1DTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
188	1XHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
189	1YHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
190	2DTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
191	2FTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
192	2SHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	

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	A	B	C	D	E	F	G
193	2THDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
194	2VHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
195	3FTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
196	3SHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	ORRENDER JEFF
197	3WHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
198	3XHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
199	3YHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
200	4FTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
201	4RHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
202	4THDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
203	5CTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	Jeff Orrender
204	5DTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
205	5XHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
206	6DTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
207	6FTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	jeff orrender
208	6SHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
209	6THDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
210	6VHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
211	6WHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
212	6YHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
213	7XHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
214	8CTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
215	8DTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
216	8THDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
217	8VHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
218	8WHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
219	8YHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
220	9CTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
221	9DTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
222	9SHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
223	9THDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
224	BDTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
225	BRHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
226	BVHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
227	BWHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
228	BXHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
229	BYHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
230	CCTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
231	CDTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
232	CSHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
233	DCTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
234	DDTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
235	DTHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
236	DVHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
237	DWHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
238	DXHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
239	FCTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
240	FRHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	

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	A	B	C	D	E	F	G
241	FSHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
242	FYHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
243	GCTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
244	GDTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
245	GTHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
246	GVHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
247	GWHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
248	HCTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
249	HXHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
250	JCTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
251	JDTDY41	673019	673019	759943195	1770	CENTRAL STATES FUNDS	
252	JRHDX41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
253	JSHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
254	JTHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
255	JVHDY41	673019	673019	759942759	1770	CENTRAL STATES FUNDS	
256	JW7TR51	673019	673019	920840486	1836	CENTRAL STATES FUNDS	
257	24R0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
258	3001X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
259	31H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
260	32H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
261	40H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
262	4ZQ0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
263	5101X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
264	6001X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
265	62H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
266	6301X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
267	70H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
268	71H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
269	74R0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
270	7ZQ0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
271	94R0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
272	B1H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
273	C301X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
274	C4R0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
275	C5Z0X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
276	D0H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
277	D3R0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
278	DZZ0X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
279	G0H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
280	G4R0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
281	H201X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
282	H301X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
283	HYQ0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
284	J001X51	673019	673019	945690551	1846	CENTRAL STATES FUNDS	
285	J1H0X51	673019	673019	945690072	1846	CENTRAL STATES FUNDS	
286	J3R0X51	673019	673019	945690239	1846	CENTRAL STATES FUNDS	
287	1RK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
288	1SK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	

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	A	B	C	D	E	F	G
289	1TK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
290	1WB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
291	2TK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
292	2WL4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
293	3RK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
294	3SK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
295	3TK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
296	3VB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
297	3WB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
298	3WL4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
299	4RK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
300	4TK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
301	4VK4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
302	4WL4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
303	5TK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
304	5WB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
305	6SK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
306	6VB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
307	6WL4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
308	7RK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
309	7SK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
310	7TK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
311	7WB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
312	8WL4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
313	9RK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
314	9SK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
315	9TK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
316	BQK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
317	BSK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
318	BVB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
319	CRK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
320	CSK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
321	DQK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
322	DTK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
323	DVB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
324	F4M4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
325	FQK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
326	FRK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
327	FSK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
328	GSK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
329	HQK4X51	673019	673019	945682798	1846	CENTRAL STATES FUNDS	
330	HSK4X51	673019	673019	945689728	1846	CENTRAL STATES FUNDS	
331	HVB7X51	673019	673019	945682053	1846	CENTRAL STATES FUNDS	
332	J4M4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
333	JRK4X51	673019	673019	945689496	1846	CENTRAL STATES FUNDS	
334	JTK4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	
335	JVL4X51	673019	673019	945690882	1846	CENTRAL STATES FUNDS	

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289	Oct-04
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	A	B	C	D	E
1	Unique DPS?	Yes			
2					
3	Count of SRVTAG	PROD_LINE	ReasonCode		
4		OptiPlex GX270		OptiPlex GX270 Total	Grand Total
5	Dispatch Date Period	Memory/Controller	Motherboard		
6	Jun-04	1		1	1
7	Jul-04	87	1	88	88
8	Aug-04		1	1	1
9	Grand Total	88	2	90	90

	A	B	C	D	E	F	G	H	I	J
1	LINK_NUM	LINK_NAME	CUST_NUM	CUSTNAME	SRVTAG	DPSNBR	ORDERNO	DPSTYPE	STATUS	CREATE_DATE
2	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	3SHDY41	51252982	983056913	POS	ORD	11/17/2004 11:00
3	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	81TCX11	51218858	981605331	NNU	SCC	11/16/2004 13:58
4	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	56L9L31	50700289	962403821	POS	ORD	11/1/2004 13:40
5	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	GN52M21	50521274	956901525	PO9	CLO	10/27/2004 9:15
6	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	3SHDY41	50424334	953103281	POS	CLO	10/25/2004 8:52
7	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	4RY6341	50424045	953096808	POS	ORD	10/25/2004 8:46
8	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	41TCX11	50343549	949794136	NNU	CLO	10/21/2004 16:11
9	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	72TCX11	50343133	949789995	NNU	SCC	10/21/2004 16:05
10	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	86LBR21	50343084	949787643	NNU	RCV	10/21/2004 16:07
11	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	GYKBR21	50342838	949728787	POS	CLO	10/21/2004 15:59
12	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	11LBR21	49688438	924669386	NNU	CLO	10/4/2004 10:25
13	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	5CTDY41	49641013	922598504	NDU	CLO	10/1/2004 13:18
14	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	62L9L31	47976103	857041660	NDU	CLO	8/13/2004 8:35
15	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H7P9L31	47265755	826133838	NDU	CLO	7/22/2004 13:43
16	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	24MNF41	47081091	819244220	PO9	CLO	7/16/2004 16:01
17	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	78P9L31	46911617	813169894	POS	CLO	7/12/2004 14:39
18	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1GL9L31	46902542	812917319	POS	CLO	7/12/2004 12:17
19	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1FL9L31	46902295	812911254	POS	CLO	7/12/2004 12:13
20	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	JNN9L31	46822249		SPU	CLO	7/8/2004 14:21
21	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	J4L9L31	46822184		SPU	CLO	7/8/2004 14:20
22	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	J2L9L31	46822173		SPU	CLO	7/8/2004 14:20
23	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	HHL9L31	46822026		SPU	CLO	7/8/2004 14:17
24	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H8P9L31	46821964		SPU	CLO	7/8/2004 14:16
25	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H7P9L31	46821946		SPU	CLO	7/8/2004 14:16
26	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H6P9L31	46821924		SPU	CLO	7/8/2004 14:15
27	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H5L9L31	46821898		SPU	CLO	7/8/2004 14:15
28	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H4L9L31	46821872		SPU	CLO	7/8/2004 14:15
29	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H3L9L31	46821857		SPU	CLO	7/8/2004 14:14
30	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	GBP9L31	46821744		SPU	CLO	7/8/2004 14:12
31	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	G4P9L31	46821726		SPU	CLO	7/8/2004 14:12
32	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	G4L9L31	46821703		SPU	CLO	7/8/2004 14:12
33	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	G3L9L31	46821679		SPU	CLO	7/8/2004 14:11
34	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	F5P9L31	46821540		SPU	CLO	7/8/2004 14:09
35	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	F5L9L31	46821522		SPU	CLO	7/8/2004 14:09
36	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	F3P9L31	46821509		SPU	CLO	7/8/2004 14:09
37	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	F2P9L31	46821460		SPU	CLO	7/8/2004 14:08
38	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	F1P9L31	46821448		SPU	CLO	7/8/2004 14:07
39	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	DHL9L31	46821346		SPU	CLO	7/8/2004 14:06
40	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	DGL9L31	46821334		SPU	CLO	7/8/2004 14:06
41	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	D9P9L31	46821308		SPU	CLO	7/8/2004 14:05
42	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	D7P9L31	46821288		SPU	CLO	7/8/2004 14:05
43	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	D4L9L31	46821261		SPU	CLO	7/8/2004 14:04
44	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	D3L9L31	46821216		SPU	CLO	7/8/2004 14:04
45	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	D2L9L31	46821197		SPU	CLO	7/8/2004 14:03
46	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	C8P9L31	46821024		SPU	CLO	7/8/2004 14:01
47	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	C6P9L31	46821008		SPU	CLO	7/8/2004 14:00
48	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	C5L9L31	46820969		SPU	CLO	7/8/2004 13:59

	K	L	M	N	O	P	Q
1	PROB_DESC	REASON	REASON_DESC	PROD_LINE	PROD_DESC	ORG_ORDER	NINV_DATE
2	Optical drive can't read CD's	CT3A	CAN'T READ DISKS	OptiPlex GX270	OptiPlex Desktops	759942759	5/26/2004 0:00
3	battery not charging	MB3V	OTHER MOTHERBOARD FAILURE	Latitude C640	Latitude	112465555	9/25/2002 0:00
4	failed 90/90 error code 7	HD3B	CAN'T READ/WRITE/FORMAT	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
5	CX200 drive 0-0-5 faulted - Omni 671028	HD3J	CAN'T ACCESS DRIVE	Dell/EMC FC X1 Lite CX200E	EMC	324054395	4/21/2003 0:00
6	mouse button not working	MA3K	LEFT BUTTON NOT WORKING	OptiPlex GX270	OptiPlex Desktops	759942759	5/26/2004 0:00
7	no boot and much noise	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	OptiPlex GX270	OptiPlex Desktops	592663331	1/5/2004 0:00
8	Battery side clip broken off	CHA1	TECHNICAL QUESTION	Latitude C640	Latitude	112465555	9/25/2002 0:00
9	Vertical lines on LCD Panel	LC3D	HORIZONTAL/VERTICAL LINES	Latitude C640	Latitude	112465555	9/25/2002 0:00
10	battery not charging	BV3B	WON'T CHARGE	Latitude C640	Latitude	337735873	5/1/2003 0:00
11	HDD FAILURE	HD3B	CAN'T READ/WRITE/FORMAT	Latitude C640	Latitude	337735873	5/1/2003 0:00
12	No Power. no post	MB3M	NO POST-PLANAR	Latitude C640	Latitude	337735873	5/1/2003 0:00
13	Intermittent floppy errors	FD3B	CAN'T READ/WRITE/FORMAT	OptiPlex GX270	OptiPlex Desktops	759943195	5/26/2004 0:00
14	no post	MB3M	NO POST-PLANAR	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
15	no post	MB3M	NO POST-PLANAR	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
16	HD AUTO SENSE ERROR	HD3K	HD AUTO SENSE ERROR	Power Edge 1750	PowerEdge	659407143	2/27/2004 0:00
17	hdd failure	HD3J	CAN'T ACCESS DRIVE	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
18	hard drive failure	HD3J	CAN'T ACCESS DRIVE	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
19	hard drive failure	HD3J	CAN'T ACCESS DRIVE	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
20	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
21	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
22	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
23	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
24	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
25	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
26	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
27	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
28	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
29	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
30	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
31	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
32	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
33	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
34	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
35	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
36	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
37	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
38	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
39	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
40	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
41	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
42	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
43	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
44	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
45	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
46	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
47	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
48	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00

	R	S	T	U	V	W	X	Y	Z	AA	AB	AC
1	CONTACT	PHON_NBR	CITY	STATE	ZIP	AGE	Age_Range	Call_Type	Dispatch Date Period	ReasonCode	Ship Date Period	Unique DPS?
2	ORRENDER JEFF	8475189800	ROSEMONT	IL	60018	175	90 Days-1 Year	POS	Nov-04	DVD/CD ROM DRIVE	May-04	Yes
3	BOGDAN IUHAS	8475189800	ROSEMONT	IL	60018	783	2-3 Years	DSP	Nov-04	Motherboard	Sep-02	Yes
4	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	396	1-2 Years	POS	Nov-04	Hard Drive	Oct-03	Yes
5	RAY JEFFREYS	8475189800	ROSEMONT	IL	60018	555		Unknown	Oct-04	Hard Drive	Apr-03	Yes
6	ORRENDER JEFF	8475189800	ROSEMONT	IL	60018	152	90 Days-1 Year	POS	Oct-04	Accessories	May-04	Yes
7	ORRENDER JEFF	8475189800	ROSEMONT	IL	60018	294	90 Days-1 Year	POS	Oct-04	Hard Drive	Jan-04	Yes
8	TIM HOCKING	8475189800	ROSEMONT	IL	60018	757	2-3 Years	DSP	Oct-04	Chassis	Sep-02	Yes
9	TIM HOCKING	8475189800	ROSEMONT	IL	60018	757	2-3 Years	DSP	Oct-04	LCD	Sep-02	Yes
10	JIM SLUKA	8475189800	ROSEMONT	IL	60018	539	1-2 Years	DSP	Oct-04	Power Supply/Battery	May-03	Yes
11	TIM HOCKING	8475189800	ROSEMONT	IL	60018	539	1-2 Years	POS	Oct-04	Hard Drive	May-03	Yes
12	JIM SLUKA	8475189800	ROSEMONT	IL	60018	522	1-2 Years	DSP	Oct-04	Motherboard	May-03	Yes
13	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	128	90 Days-1 Year	DSP	Oct-04	Floppy Drive	May-04	Yes
14	ORRENDER JEFF	8475189800	ROSEMONT	IL	60018	316	90 Days-1 Year	DSP	Aug-04	Motherboard	Oct-03	Yes
15	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	294	90 Days-1 Year	DSP	Jul-04	Motherboard	Oct-03	Yes
16	JOHN BATTAGLIA	8475184357	ROSEMONT	IL	60018	140		Unknown	Jul-04	Hard Drive	Feb-04	Yes
17	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	284	90 Days-1 Year	POS	Jul-04	Hard Drive	Oct-03	Yes
18	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	284	90 Days-1 Year	POS	Jul-04	Hard Drive	Oct-03	Yes
19	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	284	90 Days-1 Year	POS	Jul-04	Hard Drive	Oct-03	Yes
20	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
21	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
22	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
23	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
24	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
25	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
26	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
27	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
28	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
29	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
30	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
31	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
32	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
33	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
34	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
35	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
36	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
37	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
38	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
39	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
40	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
41	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
42	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
43	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
44	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
45	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
46	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
47	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
48	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes

	A	B	C	D	E	F	G	H	I	J
49	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	C0P9L31	46820950		SPU	CLO	7/8/2004 13:59
50	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	BFL9L31	46820904		SPU	CLO	7/8/2004 13:58
51	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	BBP9L31	46820884		SPU	CLO	7/8/2004 13:58
52	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	B9P9L31	46820858		SPU	CLO	7/8/2004 13:58
53	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	B5P9L31	46820819		SPU	CLO	7/8/2004 13:57
54	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	B3P9L31	46820798		SPU	CLO	7/8/2004 13:57
55	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	B2L9L31	46820773		SPU	CLO	7/8/2004 13:56
56	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	97P9L31	46820655		SPU	CLO	7/8/2004 13:55
57	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	95L9L31	46820630		SPU	CLO	7/8/2004 13:54
58	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	94L9L31	46820606		SPU	CLO	7/8/2004 13:54
59	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	8NS5G31	46820541		SPU	CLO	7/8/2004 13:53
60	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	83L9L31	46820506		SPU	CLO	7/8/2004 13:52
61	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	78P9L31	46820408		SPU	CLO	7/8/2004 13:50
62	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	76L9L31	46820394		SPU	CLO	7/8/2004 13:50
63	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	74P9L31	46820371		SPU	CLO	7/8/2004 13:50
64	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	74L9L31	46820349		SPU	CLO	7/8/2004 13:49
65	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	73L9L31	46820327		SPU	CLO	7/8/2004 13:49
66	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	72P9L31	46820313		SPU	CLO	7/8/2004 13:49
67	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	71P9L31	46820298		SPU	CLO	7/8/2004 13:48
68	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	70P9L31	46820275		SPU	CLO	7/8/2004 13:48
69	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	6HL9L31	46818037		SPU	CLO	7/8/2004 13:46
70	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	6FL9L31	46818024		SPU	CLO	7/8/2004 13:06
71	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	6BP9L31	46818000		SPU	CLO	7/8/2004 13:06
72	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	69P9L31	46817989		SPU	CLO	7/8/2004 13:05
73	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	62L9L31	46817917		SPU	CLO	7/8/2004 13:04
74	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	5GL9L31	46817723		SPU	CLO	7/8/2004 13:01
75	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	58P9L31	46817700		SPU	CLO	7/8/2004 13:00
76	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	56L9L31	46817681		SPU	CLO	7/8/2004 13:00
77	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	55L9L31	46817655		SPU	CLO	7/8/2004 12:59
78	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	54L9L31	46817620		SPU	CLO	7/8/2004 12:59
79	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	53L9L31	46817580		SPU	CLO	7/8/2004 12:58
80	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	50P9L31	46817559		SPU	CLO	7/8/2004 12:57
81	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	4HL9L31	46817536		SPU	CLO	7/8/2004 12:57
82	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	49P9L31	46817515		SPU	CLO	7/8/2004 12:57
83	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	47P9L31	46817499		SPU	CLO	7/8/2004 12:56
84	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	46P9L31	46817477		SPU	CLO	7/8/2004 12:56
85	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	46L9L31	46817459		SPU	CLO	7/8/2004 12:56
86	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	45L9L31	46817441		SPU	CLO	7/8/2004 12:55
87	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	3CP9L31	46817369		SPU	CLO	7/8/2004 12:54
88	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	35P9L31	46817338		SPU	CLO	7/8/2004 12:53
89	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	33L9L31	46817311		SPU	CLO	7/8/2004 12:53
90	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	32L9L31	46817285		SPU	CLO	7/8/2004 12:52
91	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	2BP9L31	46817155		SPU	CLO	7/8/2004 12:50
92	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	26P9L31	46817141		SPU	CLO	7/8/2004 12:50
93	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	24P9L31	46817113		SPU	CLO	7/8/2004 12:49
94	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	24L9L31	46817087		SPU	CLO	7/8/2004 12:49
95	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	23L9L31	46817058		SPU	CLO	7/8/2004 12:48
96	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	22P9L31	46817048		SPU	CLO	7/8/2004 12:48

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	A	B	C	D	E	F	G	H	I	J
97	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	20P9L31	46817012		SPU	CLO	7/8/2004 12:48
98	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1HL9L31	46816846		SPU	CLO	7/8/2004 12:45
99	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1GL9L31	46816831		SPU	CLO	7/8/2004 12:44
100	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1FL9L31	46816799		SPU	CLO	7/8/2004 12:44
101	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1CP9L31	46816775		SPU	CLO	7/8/2004 12:44
102	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	18P9L31	46816757		SPU	CLO	7/8/2004 12:43
103	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	16L9L31	46816739		SPU	CLO	7/8/2004 12:43
104	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	14L9L31	46816711		SPU	CLO	7/8/2004 12:43
105	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	11P9L31	46816655		SPU	CLO	7/8/2004 12:42
106	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	11P9L31	46816601	809518716	POS	CLO	7/8/2004 12:41
107	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS		46600696	805877256	EXG	CLO	6/30/2004 9:50
108	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	2BP9L31	45980008	778799263	POS	CLO	6/9/2004 10:20
109	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	33L9L31	45978129	778751181	POS	CLO	6/9/2004 9:45
110	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1WKBR21	45176615	750077555	NNU	CLO	5/12/2004 10:43
111	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	D2L9L31	45145358	748839934	POS	CLO	5/11/2004 13:13
112	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	5GL9L31	45106820	747473164	POS	CLO	5/10/2004 13:10
113	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1B0J3	44913960	740549309	Q99	CLO	5/3/2004 13:34
114	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	BFL9L31	44787820	736266553	POS	CLO	4/28/2004 12:11
115	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	69P9L31	44402575	722102838	POS	CLO	4/15/2004 13:28
116	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	GN52M21	44262595	716988218	PO9	CLO	4/12/2004 6:39
117	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	H7P9L31	44075917	708637294	POS	CLO	4/5/2004 12:05
118	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	C5L9L31	43893991	701226749	POS	CLO	3/30/2004 11:07
119	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	7XS6341	43543312	688115790	POS	CLO	3/18/2004 10:40
120	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1B0K4	43334712	680137735	PO9	CLO	3/11/2004 9:52
121	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	1B0J5	43002389	667216874	PO9	CLO	3/1/2004 12:54
122	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	81TCX11	41873294	623802502	POS	CLO	1/26/2004 13:45
123	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	23L9L31	41396913	605099358	POS	CLO	1/12/2004 13:30
124	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	23L9L31	41329375	602159932	POS	CLO	1/9/2004 13:07
125	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	JQ7BR21	41157809	596208240	NNU	CLO	1/5/2004 15:12
126	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	41TCX11	39490203	522662023	POS	CLO	11/4/2003 10:35
127	673019	CENTRAL STATES FUNDS	673019	CENTRAL STATES FUNDS	DLP4001	39481069		PO9	RCV	11/4/2003 7:23

	K	L	M	N	O	P	Q
97	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
98	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
99	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
100	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
101	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
102	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
103	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
104	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
105	Maxtor HDD OPPM CC001245-24513378-24022	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
106	BILL 001245-24513378-24022 MAXTOR HDD PFR	MY800	Manufacturer's Recall	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
107	issued exg for missing items	MW21	Product Not Sent			780483112	6/11/2004 0:00
108	no boot	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
109	the system was having problems and failed diags	MY3E	PARITY ERROR	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
110	Tag#1WKBR21:LATC640: System shuts down	IC3A	NONFUNCTIONAL	Latitude C640	Latitude	337735873	5/1/2003 0:00
111	solid amber power led	SY3C	NO POWER	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
112	Cust reports hdd failure.	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
113	ESM light is blinking	MB3V	OTHER MOTHERBOARD FAILURE	Power Edge 4300	PowerEdge	249939125	6/24/1999 0:00
114	HD failure	HD3M	SMARTDRIVE FAILURE	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
115	hdd disk read error 0f00: message block uncorrecta	HD3J	CAN'T ACCESS DRIVE	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
116	Enc0Drive7 faulted - Omni 470963	HD3J	CAN'T ACCESS DRIVE	Dell/EMC FC X1 Lite CX200E	EMC	324054395	4/21/2003 0:00
117	H7P9L31: Opti GX270: inaccessible boot device	HD3B	CAN'T READ/WRITE/FORMAT	OptiPlex GX270	OptiPlex Desktops	483535044	10/2/2003 0:00
118	(C5L9L31) hdd failure.	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
119	Primary drive 0 not found.	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	OptiPlex GX270	OptiPlex Desktops	592663802	1/5/2004 0:00
120	no post	SI3L	CAUSES SYSTEM NOT TO POST	Power Edge 4300	PowerEdge	249939125	6/24/1999 0:00
121	HDD Failed	HD3J	CAN'T ACCESS DRIVE	Power Edge 4300	PowerEdge	249939125	6/24/1999 0:00
122	no hdd found at post	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	Latitude C640	Latitude	112465555	9/25/2002 0:00
123	Not recognizing hdd	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
124	Not recognizing hdd	HD3A	WON'T BOOT (CAN ACCESS DRIVE)	OptiPlex GX270	OptiPlex Desktops	483534708	10/2/2003 0:00
125	Internal speakers ticking	MB3R0	NONFUNCTIONAL	Latitude C640	Latitude	337736574	5/1/2003 0:00
126	hard drive fail dell diagnostics	HD3J	CAN'T ACCESS DRIVE	Latitude C640	Latitude	112465555	9/25/2002 0:00
127	hdd	HD3J	CAN'T ACCESS DRIVE	Power Edge 6400	PowerEdge	413296096	8/14/2000 0:00

	R	S	T	U	V	W	X	Y	Z	AA	AB	AC
97	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
98	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
99	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
100	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
101	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
102	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
103	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
104	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
105	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280		Unknown	Jul-04	Memory/Controller	Oct-03	Yes
106	PETE GINOCCHIO	8475189800	ROSEMONT	IL	60018	280	90 Days-1 Year	POS	Jul-04	Memory/Controller	Oct-03	Yes
107	ORRENDER JEFF	8475189800	ROSEMONT	IL	60018	19		EXG	Jun-04	General Calls	Jun-04	Yes
108	OPERATIONS FACILITIES	8475189800	ROSEMONT	IL	60018	251	90 Days-1 Year	POS	Jun-04	Hard Drive	Oct-03	Yes
109	JEFF RENDER	8475189800	ROSEMONT	IL	60018	251	90 Days-1 Year	POS	Jun-04	Memory/Controller	Oct-03	Yes
110	CHIP SLUKA	8475189800	ROSEMONT	IL	60018	377	1-2 Years	DSP	May-04	Memory/Controller	May-03	Yes
111	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	222	90 Days-1 Year	POS	May-04	System	Oct-03	Yes
112	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	221	90 Days-1 Year	POS	May-04	Hard Drive	Oct-03	Yes
113	JOHN BATTAGLIA	8475189800	ROSEMONT	IL	60018	1775	>3 Years	S9	May-04	Motherboard	Jun-99	Yes
114	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	209	90 Days-1 Year	POS	Apr-04	Hard Drive	Oct-03	Yes
115	JEFF ORENDER	8475189800	ROSEMONT	IL	60018	196	90 Days-1 Year	POS	Apr-04	Hard Drive	Oct-03	Yes
116	RAY JEFFREYS	8475189800	ROSEMONT	IL	60018	357		Unknown	Apr-04	Hard Drive	Apr-03	Yes
117	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	186	90 Days-1 Year	POS	Apr-04	Hard Drive	Oct-03	Yes
118	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	180	90 Days-1 Year	POS	Mar-04	Hard Drive	Oct-03	Yes
119	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	73	30-90 Days	POS	Mar-04	Hard Drive	Jan-04	Yes
120	JEFFREYS RAY	8475189800	ROSEMONT	IL	60018	1722		Unknown	Mar-04	Memory/Controller	Jun-99	Yes
121	JEFFREYS RAY	8475189800	ROSEMONT	IL	60018	1712		Unknown	Mar-04	Hard Drive	Jun-99	Yes
122	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	488	1-2 Years	POS	Jan-04	Hard Drive	Sep-02	Yes
123	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	102	90 Days-1 Year	POS	Jan-04	Hard Drive	Oct-03	Yes
124	JEFF ORRENDER	8475189800	ROSEMONT	IL	60018	99	90 Days-1 Year	POS	Jan-04	Hard Drive	Oct-03	Yes
125	JIM SLUKA	8475189800	ROSEMONT	IL	60018	249	90 Days-1 Year	DSP	Jan-04	Motherboard	May-03	Yes
126	TIM HOCKING	8475189800	ROSEMONT	IL	60018	405	1-2 Years	POS	Nov-03	Hard Drive	Sep-02	Yes
127	JEFFREYS RAY	8475189800	ROSEMONT	IL	60018	1177		Unknown	Nov-03	Hard Drive	Aug-00	Yes

	A	B	C	D	E	F	G	H
1	Service Tag Number	Customer Number	Link Number	Original Order Number	PO	Company Name	Contact	Address 1
2	H4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
3	6HL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
4	49P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
5	14L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
6	D4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
7	F5P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
8	20P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
9	JNN9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
10	C5L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
11	24P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
12	B2L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
13	5GL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
14	F1P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
15	6FL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
16	F2P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
17	J2L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
18	D7P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
19	83L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
20	95L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
21	C6P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
22	1GL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
23	1HL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
24	BBP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
25	50P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
26	2BP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
27	69P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
28	C8P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
29	F5L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
30	H5L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
31	D9P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
32	DGL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
33	11P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
34	16L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
35	46L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
36	56L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
37	94L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
38	74L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
39	35P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
40	76L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
41	DHL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
42	72P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
43	71P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
44	J4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
45	70P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
46	62L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	ORRENDER JEFF	9377 W HIGGINS RD
47	32L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
48	H7P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	jeff orrender	9377 W HIGGINS RD

[illegible]

	A	B	C	D	E	F	G	H
49	4HL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
50	33L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
51	HHL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
52	F3P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
53	6BP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
54	D3L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
55	H8P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
56	B5P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
57	GBP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
58	73L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
59	D2L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
60	B9P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	Jeff Orrender	9377 W HIGGINS RD
61	18P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
62	26P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
63	58P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
64	47P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
65	B3P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
66	BFL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
67	55L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
68	23L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
69	46P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
70	H3L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
71	1FL9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	Jeff Orrender	9377 W HIGGINS RD
72	45L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
73	G4L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
74	G3L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
75	1CP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
76	G4P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
77	24L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
78	53L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
79	97P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
80	3CP9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
81	74P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
82	78P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	jeff orrender	9377 W HIGGINS RD
83	H6P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
84	22P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
85	C0P9L31	673019	673019	483535044	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
86	54L9L31	673019	673019	483534708	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD
87	8NS5G31	673019	673019	458495935	1616	CENTRAL STATES FUNDS	PETE GINOCCHIO	9377 W HIGGINS RD

[illegible]